Refund Policy

A Refund Request will be deemed valid only if made through an email to support@inkam.app specifying your email address or phone number used during registration within 14 days from the time of purchase.

No refund request will be considered valid after 14 days of purchase. No refund is applicable for digital products with less than 12 months of validity.

Refunds shall be made to the bank, mobile financial services account, or card with which the purchase was made within 7 days to 10 days of the refund request being successfully processed and approved by Jamroll Limited. This confirmation will be sent to the user by email.